

Liquid Web Sol

Servers ☆

Status	Name	Location	Primary IP	Type	Project	
Running	db01.epsdr.com	Michigan US-Central	67.225.137.38	Dedicated	New Project 1	⋮
Running	web01.epsdr.com	Michigan US-Central	67.225.137.37	Dedicated	New Project 1	⋮
Active ⓘ	This server type does not provide real-time power status.	Michigan US-Central	10.32.77.155	Cloud	New Project 1	⋮
Active ⓘ	x5hswz-ad02.adaas.epsdr.com	Michigan US-Central	10.32.77.154	Cloud	New Project 1	⋮

db01. epsdr.com

Status	Description	Device	Start time	Finish time
✓ Succeeded	Protection plan 'Database'	DB01.epsdr.local	Jan 27 14:45:10	Jan 27 14:47:30
✓ Succeeded	Protection plan 'Server'	DB01.epsdr.local	Jan 27 06:38:09	Jan 27 07:01:18
✓ Succeeded	Protection plan 'Database'	DB01.epsdr.local	Jan 26 14:45:10	Jan 26 14:47:15
✓ Succeeded	Protection plan 'Server'	DB01.epsdr.local	Jan 26 06:38:09	Jan 26 07:01:19
✓ Succeeded	Protection plan 'Database'	DB01.epsdr.local	Jan 25 14:45:10	Jan 25 14:47:52

web01.epsdr.com

Status	Description	Device	Start time	Finish time
✔ Succeeded	Protection plan 'Server'	WEB01.epsdr.local	Jan 27 13:52:15	Jan 27 13:58:41
✔ Succeeded	Protection plan 'Server'	WEB01.epsdr.local	Jan 26 13:52:15	Jan 26 13:56:28
✔ Succeeded	Protection plan 'Server'	WEB01.epsdr.local	Jan 25 13:52:15	Jan 25 13:57:39
✔ Succeeded	Protection plan 'Server'	WEB01.epsdr.local	Jan 24 13:52:15	Jan 24 13:56:25
✔ Succeeded	Protection plan 'Server'	WEB01.epsdr.local	Jan 23 13:52:15	Jan 23 13:58:59

Alerts

View
Severity

Filter Search by plan or workload name
Load

All alert types

Error

Cyber Protection (or Active Protection) service is not responding 1

! Cyber Protection (or Active Protection) service is not responding

Dec 06, 2023, 09:10 AM

Active Protection Service is not responding. Please restart the machine or contact your administrator.

Alert category	Antimalware protection
Workload	DB01.epsdr.local

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Tickets

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Hello Electronic Practice Solutions Inc.,

Thank you for contacting Liquid Web Windows Support we will be happy to address your request.

x5hswz-ad01.adaas.epsdr.com and x5hswz-ad02.adaas.epsdr.com are not considered servers and as such only report as "Active" in our systems. These are custom VM's built only to support our Active Directory as a Service and related domain services without providing customer access. They are monitored internally by two systems to ensure their uptime, but its intentional they show as Active and not as Running as a normal server would within your management interface.

If you have any questions please let us know and we will be happy to help.

Best regards,
Chris

[Ticket #21651608](#)
[Liquid Web, LLC](#)